

Patient Hardship Programme



HELPING
OUR HOSPITALS
DO MORE

Key Information for Imperial College Healthcare NHS Trust Staff

You will submit two items in total:

- 1 Grant Application
- 2 Patient/family bank info. form

Only Imperial College Healthcare NHS Trust staff may apply for their inpatients or outpatients

Patient Hardship grants to provide immediate financial relief.



By 'immediate', we mean for hospital stays/treatment within six months of being awarded a Patient Hardship grant.

You can apply for various costs up to combined total £1,500.



Travel
up to £500

Food
up to £350

Essentials
up to £200

Funeral
up to £1,100

Accommodations
up to £500

Grant Application Workflow

- 1 You determine if your inpatient or outpatient (and their family) is facing financial hardship due to their hospital treatment.
- 2 You then apply for a Patient hardship on behalf of your patient at **imperial.flexigrant.com**. You'll need to create an account. The application will take between **10-15 min** to complete.
- 3 Our grants team will assess your application and notify you of the outcome within three working days.
- 4 If your application is successful, you will receive a **Grant Award Letter (GAL)** and **patient/family bank info form**. You will need to read the GAL carefully and then email the completed patient/family bank info form back to us.
- 5 Once we receive the patient/family bank info form, the first payment will be made via BACs to the patient (or their family member).

We strongly advise you read the following:

- [Patient Hardship Guidance Notes](#)
- [Patient Hardship Cost Guide](#)

