

Allowed and not allowed costs

| Items | Allowed | Not allowed |
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| Travel | <p>Up to £500 in total</p> <p>Up to two family members, plus the in/out patient.</p> <p>To and from home/Imperial College Healthcare NHS Trust hospital only.</p> <p>a) Train - standard; advance booking where possible.</p> <p>b) Taxi - justification and prior approval required.</p> <p>c) TFL – Oyster card/ maximum cap.</p> <p>d) Cars at 0.25p per mile.</p> <p><i>Please note: the in/out patient and members of their family including carers may be entitled to claim for travel costs under the NHS Healthcare Travel Costs scheme</i> (https://www.nhs.uk/using-the-nhs/help-with-health-costs/healthcare-travel-costs-scheme-htcs/)</p> <p><i>If you are including travel in your Dresden Hardship Fund application, you must provide a valid reason as to why the grant beneficiary (and their family members) would not qualify</i></p> | <p>a) Congestion charges in Congestion Zone, London.</p> <p>b) Car parking fees.</p> <p>c) ULEZ (ultra-low emission zone) charges.</p> <p>d) Penalty parking charges.</p> |

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| | <p><i>under the NHS Healthcare Travel Costs scheme.</i></p> | |
| <p>Emergency/planned treatment accommodation</p> | <p>The charity cannot book accommodation.</p> <p>Up to £500 in total (maximum £100 per room per night).</p> <p>Up to two family members who are caring for an inpatient.</p> <p>Up to two family members plus the outpatient when visiting the hospital for treatment and require overnight stay near the hospital.</p> <p>The Trust has visitor accommodation next to Hammersmith Hospital. Please contact them directly to enquire about the room charges (https://www.imperial.nhs.uk/patients-and-visitors/visitor-information).</p> | |
| <p>Food</p> | <p>Up to £250 in total.</p> <p>£15.00 per person per day (adult)</p> <p>£10.00 per person per day (children below 12 years old)</p> <p>Up to two family members who are caring for an inpatient.</p> <p>Up to two family members, plus the outpatient when visiting the hospital for treatment.</p> | |

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| | <p><i>Please note: in your Dresden Hardship Fund application, we will ask you to specify the number of days required for food, and whether family members are adults and/or children. We will not reimburse alcoholic beverages.</i></p> | |
| <p>Essentials</p> | <p>Up to £250 in total.</p> <p>Baby essentials (inpatient only) - clothes (sleepsuits, vests), nappies, changing mat, bottles/teats/bottle brush, bibs, and towels.</p> <p>Child essentials (below 18 years old) (in/out patient only) - personal hygiene (soap, toothbrush/toothpaste, feminine hygiene & care products etc.), wigs, clothes</p> <p>Adult essentials (for in/out patient only) - personal hygiene (soap, toothbrush/toothpaste, feminine hygiene & care products etc.), wigs, clothes</p> <p>In exceptional circumstances, we will consider essentials for up to two family members of in/out patients who are their carers/guardians/parents. You will need to provide a valid reason in your application for the charity to consider this request.</p> <p><i>Please note: the in/out patient may be entitled NHS wigs and fabric support costs (https://www.nhs.uk/using-the-</i></p> | <p>Baby – cots, car seats, books, toys etc.</p> <p>Child – computer games, electronics, books, school bag etc.</p> <p>Adult – mobile phones, mobile charges, books etc.</p> |

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| | <p>nhs/help-with-health-costs/wigs-and-fabric-supports-on-the-nhs/.</p> <p><i>If you are including wigs and fabric support costs in your Dresden Hardship Fund application, you must provide a valid reason as to why the grant beneficiary would not qualify under the NHS wigs and fabric support costs. The charity will not top up NHS costs.</i></p> | |
| Funeral costs | <p>Up to £1,000 in total.</p> <p>towards Funeral Director's fees only. Typically, fees will include:</p> <ul style="list-style-type: none"> • overseeing your chosen arrangements before, during and after the funeral service • Caring for and preparing the deceased for the funeral service • Co-ordinating the required documentation and 'external payments' that are necessary for the funeral to legally proceed • A coffin or casket • Provision of a hearse <p>For inpatient only (adults and children).</p> <p><i>Please note: bereaved families could be entitled for additional help with funeral costs (https://www.gov.uk/funeral-payments).</i></p> | |
| White goods | | Including fridges, washing machine etc. |

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| Utility bills | | Including phone charges etc. |
| Furniture, fixtures and fittings | | Including carpets, curtains etc. |
| Rent/rent arrears | | Not allowed |
| Council tax | | Not allowed |
| Debt | | Not allowed |
| Treatment not covered by NHS | | Not allowed |
| Legal aid | | Not allowed |
| Legal documents | | Not allowed |
| Overseas patients | | Not allowed |
| Visa fees | | Not allowed |